



ASCLS is excited to introduce the ASCLS Voices Under 40, a monthly recognition of one of our many, talented and committed young professionals under 40 years old. The ASCLS Voices Spotlight has been developed to honor ASCLS members who have shown exceptional commitment to ASCLS, the laboratory profession, and their community at large at a younger age in their professional career. Each month we spotlight one of the Shining Voices who were selected from many nominations across the country.

Please meet Jenny Paige Ford MS-CLS, MLS(ASCP)^{CM} from Pensacola, Florida.

Jenny is employed by Ascension- Sacred Heart as a Laboratory Compliance and Quality Assurance Specialist. She supervises 322 laboratories across the Gulf Coast Market which includes Mobile, AL and the Panhandle of Florida and supervises and administers the Quality Assurance program to meet patient care and regulatory agency requirements for all locations in the GCMG. Jenny also supports the CNO and CMO of the medical group in achieving department goals for service, quality, regulatory compliance, financial performance, patient satisfaction, healthy work environment, and integration of intra and inter-departmental activities. Additionally, she consults with physicians and clinical pharmacists regarding complicated patient cases and offer guidance regarding next steps in diagnostic efforts. She keeps abreast of current trends and practices in the field of diagnostic lab and new technologies and advises the CNO and CMO of new laboratory advances that would benefit the medical group.



She serves ASCLS in many capacities. She has served as both President Elect and President of Florida, as a member of the Region III SOP/ Guideline Committee, as the Region III Triennial Chair for FSCLS, on the CLEC Abstract Submission Review Team, as a FSCLS Spring Symposium Planning Committee Member for several years, on the Lapsed Member Task Force, on the FSCLS Scholarship Committee, and as the FSCLS District One Director.

Jenny continues to be active in ASCLS. "My professor and mentor, Dr. Nadine Fydryszewski gave me the best advice. Her words sum up my motivation for active

involvement in ASCLS and my dedication to my passion in life! She said, "You will get out of this experience exactly how much effort you put into it." ASCLS is a truly unique opportunity for those in our profession. You connect with professionals all over the world, share ideas, and collaborate on projects. It is up to you to take the first step; you must put in the effort to make it a great experience. I have taken those words to heart and use that mantra to rise to any challenge put before me. We are the future of laboratory medicine, if we don't step up and be heard, then who will? I make it my personal goal to rally our community and educate those around us about our profession. We have the ability and the knowledge to innovate healthcare. Put in the time and effort and you will get the visibility and recognition you deserve. "

When asked what her favorite personal accomplishment has been within ASCLS, Jenny responded with "The activity that I am most proud of is hosting a successful ASCLS 2019 Region III Triennial Meeting here in Pensacola! This project was one of the hardest to coordinate and execute successfully. I served as the Chair for the planning committee and I feel that I learned so many valuable lessons from this experience. From coordinating speakers, drafting programs, contacting vendors, setting the location, and planning the student bowl, my team and I spent countless hours dedicated to the success of this three-day event. In the end, our guests left Pensacola with valuable continuing education credits and a sense of our laid-back beach culture. The ASCLS Region III net profit for the event was over \$11,000! I am so proud of my fellow ASCLS members who helped me plan and lead my first triennial conference! "

Jenny was highly recommended for this award by her peers. One of her nominators had this to say " As a leader in our profession, Jenny has held crucial leadership roles in FSCLS. During her time as District I Director, she was responsible for outreach campaigns to bring in more members to the ASCLS family. She has answered the call for service in two crucial moments. Another member was supposed to assume the role of President in two instances, however was unable to fulfill this role. In both cases, Jenny stepped up to lead the FSCLS society as President and has even remained in the role an additional year to continue the positive direction of the society. Her leadership has truly kept the society moving forward. Jenny is not only a leader in our ASCLS society but in her community. Jenny holds a leadership role as Laboratory Quality Assurance Specialist at Sacred Heart in Pensacola, Florida. In this role, Jenny organized and participated in a drive-through testing site for the diagnosis COVID-19 in her community. These efforts are helping to diagnose patients and promote the medical laboratory science profession. She is an amazing leader in our profession! "

Outside of ASCLS, Jenny's greatest achievement was "Outside of ASCLS, I work for Ascension - Sacred Heart in Pensacola Florida. I am currently the COVID 19 Clinical Lead for the pandemic response team. I lead a team in organizing a successful drive thru collection site, put into place processes utilizing my experience with LEAN

to make it the most efficient collection site in the southeast. When the results of our tests started pouring in, my team and I organized a call center of providers to call each patient back individually. In a time where the nation is scared, and the information is unreliable at times, my team works to provide clinical based practices and help our community get access to testing in a safe and effective way. "